

EGSC Swainsboro Student Satisfaction Survey Spring 2020

Thursday, May 07, 2020

91

Total Responses

Date Created: Friday, April 17, 2020

Complete Responses: 72

Q1: In what academic year are you?

Answered: 89 Skipped: 2

ANSWER CHOICES	RESPONSES	
Freshmen	49.44%	44
Sophomore	37.08%	33
Junior	8.99%	8
Senior	4.49%	4
TOTAL		89

Q2: Please rate the quality of enrollment services provided by the following offices since classes resumed on March 30.

Answered: 91 Skipped: 0

	SERVICE QUALITY IS SATISFACTORY AND HAS IMPROVED.	SERVICE QUALITY IS SATISFACTORY AND HAS STAYED THE SAME.	NO OPINION	SERVICE QUALITY IS UNSATISFACTORY, BUT HAS IMPROVED.	SERVICE QUALITY IS UNSATISFACTORY AND HAS DECLINED.	TOTAL	WEIGHTED AVERAGE
Admissions	21.98% 20	38.46% 35	30.77% 28	3.30% 3	5.49% 5	91	2.32
Financial Aid	24.18% 22	39.56% 36	28.57% 26	4.40% 4	3.30% 3	91	2.23
Student Records	18.68% 17	46.15% 42	30.77% 28	1.10% 1	3.30% 3	91	2.24

Q3: Rate the quality of student services provided by the following offices since classes resumed on March 30.

Answered: 91 Skipped: 0

	SERVICE QUALITY IS SATISFACTORY AND HAS IMPROVED.	SERVICE QUALITY IS SATISFACTORY AND HAS STAYED THE SAME.	NO OPINION	SERVICE QUALITY IS UNSATISFACTORY, BUT HAS IMPROVED.	SERVICE QUALITY IS UNSATISFACTORY AND HAS DECLINED.	TOTAL	WEIGHTED AVERAGE
Counseling	21.98% 20	26.37% 24	48.35% 44	0.00% 0	3.30% 3	91	2.36
Disability	14.29% 13	19.78% 18	64.84% 59	0.00% 0	1.10% 1	91	2.54
Student Conduct	21.98% 20	21.98% 20	52.75% 48	1.10% 1	2.20% 2	91	2.40
Title IX	18.68% 17	21.98% 20	56.04% 51	2.20% 2	1.10% 1	91	2.45

Q4: Rate the quality of academic services provided by the following offices since classes resumed on March 30.

Answered: 90 Skipped: 1

	SERVICE QUALITY IS SATISFACTORY AND HAS IMPROVED.	SERVICE QUALITY IS SATISFACTORY AND HAS STAYED THE SAME.	NO OPINION	SERVICE QUALITY IS UNSATISFACTORY, BUT HAS IMPROVED.	SERVICE QUALITY IS UNSATISFACTORY AND HAS DECLINED.	TOTAL	WEIGHTED AVERAGE
Advisement	21.35% 19	38.20% 34	30.34% 27	3.37% 3	6.74% 6	89	2.36
Tutoring	17.78% 16	23.33% 21	43.33% 39	4.44% 4	11.11% 10	90	2.68
ProctorU	8.89% 8	24.44% 22	55.56% 50	1.11% 1	10.00% 9	90	2.79
Library	24.44% 22	24.44% 22	45.56% 41	0.00% 0	5.56% 5	90	2.38

Q5: How would you describe your overall learning experience while taking all of your courses online?

Answered: 73 Skipped: 18

ANSWER CHOICES	RESPONSES	
Satisfactory and its an improvement over face-to-face classes	17.81%	13
Satisfactory and its comparable to face-to-face classes	23.29%	17
No Opinion	9.59%	7
Unsatisfactory, but its an improvement over face-to-face classes	9.59%	7
Unsatisfactory and its worse than face-to-face classes	39.73%	29
TOTAL		73

Q9: Overall, how satisfied are you with your experience at EGSC?

Answered: 73 Skipped: 18

ANSWER CHOICES	RESPONSES	
Very satisfied	34.25%	25
Somewhat satisfied	49.32%	36
Neither satisfied nor dissatisfied	2.74%	2
Somewhat dissatisfied	6.85%	5
Very dissatisfied	6.85%	5
TOTAL		73

Q10: How likely are you to continue attending EGSC next year?

Answered: 73 Skipped: 18

ANSWER CHOICES	RESPONSES	
Very likely	43.84%	32
Likely	16.44%	12
I plan to graduate from EGSC this year	26.03%	19
Unlikely	6.85%	5
Very unlikely	6.85%	5
TOTAL		73

Q11: How likely are you to recommend EGSC to others?

Answered: 73 Skipped: 18

ANSWER CHOICES	RESPONSES	
Very likely	32.88%	24
Likely	43.84%	32
Neither likely nor unlikely	12.33%	9
Unlikely	6.85%	5
Very unlikely	4.11%	3
TOTAL		73

Q12: Gender:

Answered: 73 Skipped: 18

ANSWER CHOICES	RESPONSES	
Female	64.38%	47
Male	35.62%	26
TOTAL		73

Q13: Age group:

Answered: 73 Skipped: 18

ANSWER CHOICES	RESPONSES	
18-24	97.26%	71
25-34	0.00%	0
35-44	2.74%	2
45 or older	0.00%	0
TOTAL		73

Q14: Ethnicity:

Answered: 73 Skipped: 18

ANSWER CHOICES	RESPONSES	
American Indian or Alaskan Native	1.37%	1
Asian	1.37%	1
Black or African American	50.68%	37
Hispanic/Latino	2.74%	2
Multiracial	5.48%	4
Native Hawaiian or Pacific Islander	1.37%	1
White	36.99%	27
TOTAL		73